

KENTUCKY HEALTH BENEFIT EXCHANGE ADVISORY BOARD

Navigator/Agent Subcommittee

Agenda

Meeting No. 10

DATE:	Friday, November 15, 2013
TIME:	3:00 P.M.-4:30 P.M.
PLACE:	Office of the Kentucky Health Benefit Exchange 12 Mill Creek Park Small Conference Room

1. Call to Order and Roll Call
2. Approval of Minutes
3. Kentucky Health Benefit Exchange Update
4. Kentucky Health Benefit Exchange Regulations Update
5. Agent Appointments
6. SHOP Issues
7. kynect Professionals Support Hotlines
8. Enrollment Issues
 - Agent Portal
 - Editing Accounts
 - Submitting Applications by Fax
9. APTC and Employer Sponsored Coverage
10. Other Business
11. Adjournment